



Data and Privacy File Guides

Feedback Assistant Activity: Feedback

July 2022

File name feedback.json

File description This file holds all information about feedback the Participant submitted to Apple.

Why Apple keeps this information Apple retains this information to provide diagnosis and investigation of the devices, services, and/or apps about which you provide feedback.

Field Name	Details
id	An identifier of the record
title	The title of the feedback
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
is_resolved_by_user	Whether the Participant marked this feedback as resolved
modified_at	The date the feedback was last modified by a Participant
last_viewed_at	The date the feedback was last viewed
display_area	The human readable area that the Feedback was filed
feedback_histories	An audit log of actions taken (e.g., team feedback, personal actions)
action	The action that was logged in the history
created_at	The date and time on which the record was created
message_requests	A list of communications from Apple to the Participant
id	An identifier of the record
feedback_followup_type	The followup type that is being requested from the Participant (e.g., required_files, aside, FYI, info, ping, validate)
email_sent_at	The date that the email was sent
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
email_title	The subject of the email that was sent
email_content	The content of the email that was sent

translation_tracer	A list containing the state of translations for Message Requests
is_complete	Whether the translation is complete
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
cm_translation_holding_queues	A list of Message Requests before they are translated
id	An identifier of the record
feedback_followup_type	The followup type that is being requested from the user (e.g., required_files, aside, FYI, info, ping, validate)
email_title	The subject of the email that was sent
email_content	The content of the email that was sent
is_complete	Whether the translation is complete
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
message_request_id	The Message Request identifier
translation_tracer	A list containing the state of translations for Customer Messages
is_complete	Whether the translation is complete
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
form_response	A list of saved draft Feedback forms prior to submission to Apple (at which point they would become official Feedbacks)
id	An identifier of the record
is_complete	Whether the translation is complete
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
user_agent	The user agent of the Participant's device that filed the Form Response
answers_complete	Whether the answers have been completed
for_device	The Participant's device used to file the Form Response
for_build	The Participant's build used to file the Form Response
device_udid	The device UDID used to create the Form Response

form_response.form	A list of questions and associated projects
project_id	The project id that this form belongs to
name	The form name
project_status	The project status, whether the Participant is able to interact with the project
project_name	The external name of the project
form_response.answers	A list of the answers and associated questions
id	An identifier of the record
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
question_text	The question text that was answered
answer_choices	The answer to the multiple choice question that was selected
text	The text of the answer
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
english_text	The English text after the answer choice was localized
choice_text	The answer to the multiple choice question that was selected
form_response.language	A shared record between many Participants that defines a language
abbreviation	The languages abbreviation
locale_code	The locale code for this language
form_response_summary	A summary of the draft that was filled out
build_name	The build name that this draft was filed
title	The title of the draft
short_description	A short description of the draft
updated_at	The date and time on which the record was modified
form_response.file_promises	The files that were promised to be sent along with a Draft or FeedbackFollowup
id	An identifier of the record
name	The file name being promised

uuid	A UUID, or unique identifier that is generated to track the upload of this file
started_at	The start time of the upload
ended_at	The end time of the upload
device_udid	The device UDID that uploaded the file
size	The size of the file in bytes
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
checksum	The checksum result for the file
build	The device build that uploaded this file
de_bundle_identifier	The Diagnostic Extension's bundler identifier that was used to gather this file
status	The status of this file (e.g., user_canceled, promised, collected, uploading, done, received, etc)
virus_result	The virus result of this file
checksum_type	The checksum type that was used
form_response.transient_file	Transient Files received directly from the uploading device if the device is iOS/macOS
id	An identifier of the record
uuid	The unique identifier for this record
size	The size of the file in bytes
file_promise_uuid	The file promise uuid for this record
checksum	The checksum result for the file
checksum_mthd	The checksum method that was used
virus_result	The virus result of this file (e.g., infected, unscanned, scheduled, clean, unknown)
status	The status of this file (e.g., promised, uploaded, deletable, deleted)
feedback_followups	Any followup information either requested by Apple, or provided by the Participant
id	An identifier of the record
is_complete	Whether this Feedback Followup is completed
ff_type	The followup type that is being requested from the Participant

message_request_id	The Message Request ID that was used to notify the Participant about this follow up
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
answers_complete	Whether the answers have been completed
for_device	The device that was used to answer this followup
for_build	The device's build that was used when answering this followup
device_udid	The device UDID that was used when answering this followup
feedback_followup_responses	The response to the followup, by the Participant
text	The text of the Participant when answering the followup
ffr_type	The type of Feedback Followup Response that the .text contains, it could either be a "text" or "file_name"
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
english_text	The English text after the answer choice was localized
file_promises	The files that were promised to be sent along with this Draft or FeedbackFollowup
id	An identifier of the record
name	The file name being promised
uuid	A UUID, or unique identifier that is generated to track the upload of the file
started_at	The start time of the upload
ended_at	The end time of the upload
device_udid	The device UDID that uploaded the file
size	The size of the file in bytes
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified
checksum	The checksum result for the file
build	The device build that uploaded the file
de_bundle_identifier	The Diagnostic Extension's bundler identifier that was used to gather the file

status	The status of the file (e.g., user_canceled, promised, collected, uploading, done, received, etc)
virus_result	The virus result of the file (e.g., infected, unscanned, scheduled, clean, unknown)
checksum_type	The checksum type that was used
transient_files	Transient Files received directly form the uploading device if the device is on iOS/macOS
id	An identifier of the record
uuid	A UUID, or unique identifier that is generated to track the upload of the file
size	The size of the file in bytes
file_promise_uuid	The file promise uuid for the record
checksum	The checksum result for the file
checksum_mthd	The checksum method that was used
virus_result	The virus result of the file (e.g., infected, unscanned, scheduled, clean, unknown)
status	The status of the file (e.g., promised, uploaded, deletable, deleted)
language	A shared record between many participants that defines a language
locale_code	The locale code for the language
abbreviation	The languages abbreviation
tracer	Translation Tracer keeps track of the state of a translation
is_complete	Whether the translation is complete
created_at	The date and time on which the record was created
updated_at	The date and time on which the record was modified